

Rick J Smith, MD PC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Rick J Smith, MD PC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Rick J Smith, MD PC

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

Qualified sign language interpreters

Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

Qualified Interpreters

Information written in other languages

If you need these services, contact Cheryl Sickles at (517) 908-3044.

If you believe that Rick J Smith, MD PC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with : Cheryl Sickles, Office Administrator, 1504 E Grand River Ave Suite 100, East Lansing MI 48823, fax (517) 908-0856, cheryl@ricksmithmd.com. You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Cheryl Sickles is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaints Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.